

SHIPPING COSTS (INCLUDING APPLICABLE VAT)

After your purchase, our logistics team will contact you to provide a customized quote and organize the shipment.

ARTWORKS:

Domestic Deliveries (Germany):

Shipping fees vary depending on dimensions, weight, insured value, and the destination. The shipping costs will be calculated at the checkout and are inclusive of German VAT.

CATALOGUES & MAGAZINES:

Domestic Deliveries (Germany):

Shipping fees vary depending on dimensions, weight, insured value, and the destination. The shipping costs will be calculated at the checkout and are inclusive of German VAT.

International Deliveries:

Shipping rates are determined by the item's dimensions, weight, insured value, and the destination country. The shipping expenses will be calculated during the checkout process and are subject to German VAT.

DIGITAL CONTENT:

Digital content, presented in digital format, is exempt from shipping charges. The digital content will be accessible via a link sent to you by email. You will receive this email with the access details for the digital content within 24 hours of concluding the contract (or after receiving your payment instructions in case of prepayment).

DELIVERY TIMES:

Unless specified otherwise in the quotation, domestic deliveries (within Germany) take between 3 to 14 days, while international deliveries take between 5 to 21 days from the contract's conclusion (for prepayment, from the date of the payment instruction onwards).

Please be aware that there are no deliveries on Sundays and holidays.

If your order includes items with varying delivery times, they will be shipped together unless a specific agreement states otherwise.